



HEALTH, SAFETY & ENVIRONMENT REPORT 2009

Regional Service Centres, Australia

Regional Service Centres are strategically located around Australia to service Nufarm's customers.

Regional service centres

Nufarm Australia is continuing to invest capital into the key cropping areas of Australia in an effort to further develop its customer service offering. These centres also support our major storage facilities at the manufacturing sites of Laverton, Kwinana, Welshpool, and Lytton.

Regional Service Centres (RSC) are located at:

- Merredin, Western Australia
- Esperance, Western Australia
- Geraldton, Western Australia
- Cummins, South Australia (3rd party operated)
- Adelaide, South Australia
- Kadina, South Australia
- Horsham, Victoria
- Wagga Wagga, New South Wales
- Dubbo, New South Wales
- Moree, New South Wales
- Toowoomba, Queensland
- Tamworth, New South Wales
- Launceston, Tasmania

Nufarm opened its first centre in Dubbo more than ten years ago; many service centres have operated now for several years.

Health and safety performance

We place a high emphasis on safe working in our operations. While each service centre has only a few people, the safety record is impressive. The last injury severe enough to cause loss of time was in Moree in 2001. The table shows the number of years each centre has worked free of lost time injury. In almost all cases, the number of years free of injury equals the number of years that the centre has been in operation. Tamworth and Launceston have been in operation for less than a year.

Injury performance for those stores located on manufacturing sites has been included in the statistics of the respective manufacturing locations.

Regional Service Centre	Years free of LTI
Adelaide	14
Dubbo	12
Esperance	4
Geraldton	4
Horsham	11
Kadina	2
Launceston	0
Merredin	11
Moree	7
Tamworth	0
Toowoomba	7
Wagga Wagga	9

Adelaide

Nufarm Adelaide offers a high level of service to our customers in the South Australian Region.

Again this year, our operation in Adelaide achieved an Award at the CRT Conference as "Supplier of the Year" in Crop Protection and Seed. Our high level of service has been responsible for us winning this award every year for the last four years.

The Adelaide RSC is fully stocked, with some overflow stock in off-site storage, poised to tackle this year's season head on.

Horsham

Horsham RSC continues to promptly supply customer orders over a large area covering parts of SA and the Victorian Wimmera and Mallee regions. Most customers are able to order and receive products on the same day. Being close to Laverton, with a good daily freight service, replenishment stock can be supplied quickly. With a capacity to store about 1500 pallets, the warehouse is in a strong position to fulfil customer demands. Rainwater tanks have been installed to help maintain the existing gardens and trees around the site.

Esperance

In many of our locations, we cooperate with local emergency services to assist in training and emergency preparedness.

The Esperance Express Newspaper published the following article.

The Esperance Volunteer Fire and Rescue Service held a training exercise at the Nufarm Warehouse on Monday evening the 25th February 2008. The scenario was designed to utilise the breathing apparatus (BA) equipment, and was set up to resemble a toxic spill and a fire inside the Nufarm warehouse, with multiple victims who needed to be found and retrieved.

Nufarm is a manufacturer and supplier of Agricultural chemicals in Australia, and stores quantities of Class 6 Toxic and Class 9 miscellaneous goods, as well as small quantities of flammables and combustibles.

As such it is important for local fire brigade and emergency services to familiarise themselves with the Nufarm facility, in case any accident should occur.

Before the drill, the brigade was briefed in the Nufarm offices, where they discussed the chemicals located inside and viewed a map of the facility.

In the spirit of friendly competition, the emergency service teams divided into two groups and raced against each other to find and retrieve the victims, with time penalties imposed for any mistakes made.

A smoke machine and heating iron were used inside the warehouse to create a hot and uncomfortable environment, with almost no visibility, requiring the brigade to utilise all its skills to search for the victims and get them out safely.

Nufarm Esperance Regional Service Centre Manager, Tom Atkins, said the company was more than pleased to be part of the exercise. "Nufarm places enormous emphasis on occupational health, safety and emergency preparedness, and an exercise like this has many benefits to us as well. We learn from it and our facility lends itself well to this sort of exercise", Mr Atkins said.

Geraldton

Since we opened the Geraldton RSC (Regional Service Centre) in 2004 it has been dedicated to servicing the mid West agricultural sector. Geraldton and the mid West has seen it's share of dry times in the past few years and it was good to see some better rains in 2008. The past year has seen an increase in the level of health and safety, the focus being on training and education, such as fire fighting, first aid and chemical handling. It also included the RSC manager helping to run the dispatch warehouse at the Kwinana site for a week.





Regional Service Centres, Australia

We aim to carry out our business with no adverse effects on our people, the community or the environment. We strive for sustainable development and continuous improvement.

Moree

We have made many improvements this year, the main one being the cementing of the driveways to reduce dust and to keep the gravel and dirt off the concrete delivery and pickup areas.

The NSW Fire Brigade comes on site to have wet drills in our store every six months. This is good practice for all and also gives us a chance to check on response times, as we do not have a fire station that is manned 24 hours a day.

During business hours the brigade is on site within about five minutes, while after hours the response takes some 10 to 12 minutes.

Tamworth

Under construction during 2008 and opening its doors on 16th February 2009, is our most recent store located in Tamworth, NSW. This new regional centre provides prompt customer service to the Liverpool plains area as well as Gunnedah, Armidale, Quirindi and the Hunter Valley. The man in charge is RSC Manager, Lee Butorac.



Merredin

With the increasing demand for agricultural chemicals in the central wheat belt of WA, Nufarm saw the need to upgrade the Merredin RSC to meet the growing expectations of its clients.

We have recently installed drive-in pallet racking, which has enabled us to double our storage capacity. This is working very well, it has allowed us to store additional product, which then enables a quick delivery timetable to our customers. The racking allows for more organised storage efficiency and helps in inventory control.

Launceston

Nufarm's latest RSC opened on 29th December 2008. Situated on the outskirts of Launceston, it will service all of Tasmania, Australia's smallest state and the world's 24th largest island. It is staffed by territory manager Peter Wilkinson and warehouse manager Wayne Donohue, giving Nufarm a more personal presence in Tasmania as previously product was distributed from a third party warehouse. The centre has been purpose built with full containment facilities, rainwater tanks for watering the site gardens, meeting/training room and under cover loading / unloading area.

The next stage in its development will be to install pallet racking to increase the storage capacity.



Dubbo

We introduced our own delivery service in mid 2008. This has greatly reduced driveway congestion during peak times and allowed for better management of outgoing freight. Feedback from customers and carriers has been positive.

Staff at Dubbo have continued their commitment to training by completing the PACIA ADG7 course covering new and updated changes to transport and storage of dangerous goods.

Dubbo has seen some staff changes in 2008, with Greg Cusack stepping up to become Regional Logistics manager for Southern NSW, based in Dubbo, and Greg Willis being welcomed into the RSC manager's role. These changes will see Ian McLean playing a greater role in the day to day operation of the Dubbo site. All are looking forward to the challenges ahead.

Toowoomba

Our RSC has had a lot of ups and downs over the last 12 months with Ellis Garland being off work for the majority of 2008 due to ill health. The Nufarm employee assistance program played an important part in the process of speeding up his return to full time work as did the moral support provided by Gavin Meller (Regional Logistics Manager).

We are now back to full strength with two permanent employees, Ellis Garland and Cameron Bevan, and we look forward to a year of working in a positive and productive environment.

Kadina

The Kadina RSC has been working in tandem with some of the local resellers in complying with the Chain of Responsibility laws. This, in turn, has been quite beneficial as the local farmers are taking a duty of care attitude when they are transporting our Nufarm product. In doing this, there is less likelihood of a chemical spill occurring in the surrounding areas. This code of practice ensures that the resellers and farmers are taking reasonable steps to be mindful of their own safety and that of the community.



Wagga Wagga

The Wagga service centre has seven people based on the site, five office people who cover sales and Research and Development, plus two warehouse staff.

The RSC supplies about 70 stores in Southern NSW. Most stores can be supplied five days a week on an overnight basis.

Supply from Laverton is overnight or same day.

The warehouse staff have received ongoing safety training including the Nufarm five day OH&S course and PACIA Dangerous Goods training. The centre is able to store over 2000 pallets, 900 of which are in drive-in racking. The use of a single contractor to pick up all orders and to deliver them to carriers cuts down on traffic flow on site, which helps to create a safer workplace.

Address: 103-105 Pipe Rd, Laverton North
3026 Australia

Telephone: (61 3) 9282 1000

Facsimile: (61 3) 9282 1001

Website: www.nufarm.com